

Richmond Public Library has a challenging position for a dynamic Digital Services Technician to provide programming and services in our Launchpad at Brighthouse, and at our branch locations. We are known for our excellent customer service, commitment to building community connections and innovative programs and library services for all ages.

You are:

- Passionate about making a difference in your community by collaborating with library and community members on new programs, digital technologies and community created content.
- Passionate about the maker culture and/or coding.

You have:

- A certificate in digital media, coding, web design, or related post-secondary education.
- Related experience.

You can demonstrate:

- Excellent interpersonal skills.
- Development of collaborative relationships in the community using community led approaches.
- Knowledge of information, current trends and leading practices in digital technologies.
- Knowledge of specialized hardware, equipment and software to provide hands on opportunities for customers to learn, create, collaborate and discover.
- Customer service skills through creative and innovative programming.
- Community service skills through experience in community outreach.
- Effective working relationships with colleagues and customers.

Hours: 35 hours per week, including weekend and evening shifts.

Compensation: \$26.63 per hour plus comprehensive benefits.

For more information about us, please visit our website: www.yourlibrary.ca.

Closing date: Applications will be accepted until midnight, Sunday, January 14, 2018 via email and in confidence to: apply@yourlibrary.ca. Please use "2017-27 Digital Services Technician" in your subject line.

Please include:

- A cover letter describing how you demonstrate the skills noted above.
- A current resume.
- At least two examples of recent instruction or workshop projects, including descriptions of your responsibilities on each project .

We express our appreciation to all applicants for their interest and effort in applying for this position. However, only candidates selected for interviews will be contacted. A criminal record check is required.