



## Public Consultation 2018

This year, RPL is asking the community to tell us what library services matter the most. Community feedback will shape innovation, programs, collections and services at the library, continuing to build an informed and connected community. Thank you for making your library better!

Check out all the ways we're seeking and sharing community feedback:

- In-branch survey at the Brighthouse and Steveston branches (February 8 and 10)
- Email survey of active library card holders (March 1 - 18)
- Email survey of members without recent library card activity (April 15 - 22)
- Public Open House at the Brighthouse branch (April 25, 3:30 - 7:30 PM)
- Community Focus Groups (May 2018)
- Online "Big Ideas" survey on Let's Talk Richmond (June 2018)
- Strategic Plan 2019 - 2021 released (Fall 2018)