
WEDNESDAY, NOVEMBER 27, 2019

5:30pm - 7:30pm

1. Call to Order and Land Acknowledgement
2. Approval of Agenda
3. **Business Section**
 - (a) Approval of Regular Meeting Minutes of October 30, 2019 Attached
 - (b) Business Arising
4. **Education Session**
 - (a) 2019 Education Session List of Topics Attached
 - (b) Metrics: New Performance Measures (*Lee Anne Smith and Chad Beecroft*) Attached
5. **Community**
 - (a) Councillor's Report Attached
 - (b) Friends of the Library Report
 - (c) Summary of Customer Comments Forms Attached
6. **Board - Items for Decision/Discussion**
 - (a) Report to Finance Committee re: 2020 Operating and Capital Budget Attached
 - (b) RPL 2019 Audit Planning Report from KPMG Attached
 - (c) Special Collections Project Update Attached
 - (d) 2020 Trustee Recruitment Update Attached
 - (e) Call for Nominations- 2020 Board Chair and Vice-Chair per Board Policy 3.1.1
7. **Standing Items**
 - (a) Roundtable Discussion
 - (b) InterLINK Report
 - (c) BCLTA Report
 - (d) Governance Committee Report On-Table
8. **Chief Librarian's Report**
9. **Operations**

Management Reports

 - (a) Community Engagement (*Anne Bechard*) Attached
 - (b) Information Technology (*Mark Ellis*) Attached
 - (c) Human Resources (*Iris Lee*) Attached

Service Area Reports:

 - (d) Collections and Customer Service Delivery Attached
 - (e) Community Development and Service Design Attached
 - (f) Innovation and Learning Development Attached
 - (g) Information Technology Operations Attached
 - (h) Marketing and Public Relations Attached

10. Items for Information

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| (a) 2019 Board Calendar | Attached |
| (b) 2019 Board Advocacy Opportunities | Attached |
| (c) 2019 Board Work Plan | Attached |

11. Other Business

- (a) Welcome back Councillor Linda McPhail and welcome Councillor Bill McNulty (Alternate) as Council appointed representatives to the RPL Board. Thank you to Councillor Kelly Greene for her service to the RPL board as the Alternate Council Liaison for the last year.

Next Meeting: Wednesday, January 22, 2019, 5:30pm

Adjourn:

Closed Meeting to Follow