


## Vital Signs

2,590 Programs    139,124 Questions answered    97,096 Cardholders

## Program Participants

124,030   
More than fills BC Place Stadium 2¼ times

## Items Borrowed

4,359,215   
Averaging one borrowed item every 7 seconds

## 2011 Financial Operating Highlights

### Revenue

Municipal contribution	\$6,352,202
Fines and miscellaneous	490,672
Grants*	429,965
Other capital funding sources	1,156
Donations	83,565
	<b>7,357,560</b>

### Expenses

Salaries and employee benefits	6,232,427
Supplies and equipment services	213,326
General and administration	180,116
Building, leases and maintenance	209,450
Utilities	176,395
Periodicals	128,010
Automation	32,964
Resource sharing services	78,856
Contribution to City of Richmond for Enterprise Fund payment	19,682
	<b>7,271,226</b>
Annual surplus (deficit)	86,334

*\*The Richmond Public Library Board acknowledges generous financial support from the Libraries and Literacy Branch, Ministry of Education.*

## Message from the Board Chair – Pat Watson

The library continues to connect people to information and each other. Today you can use books, magazines and newspapers in hard copy or online. You can come into the library to browse the collections or use the website anytime to find what you enjoy.

The library is transforming into a Learning Place, where everyone can come to exchange knowledge and ideas. You can participate in a comfortable environment that encourages collaboration, learning and discovery.

Our library staff are well trained and ready to help you with our new digital services. They can guide you on how to download eBooks, music and magazines. They can show you how to be part of online language learning with over 38 available languages.

Our iPads for pre-schoolers ready them to explore eBooks and games. iPads will soon be in other areas for everyone to enjoy.

We also offer a wide range of programs to inform and inspire. If there is a program that you would like to see or you have special skills and want to share your knowledge leading a program, let us know!

“ **The library will be asking YOU what you want from your library.** ”

Soon there will be a widespread public consultation process and you will hear more about this in the library and through our community newspapers. The library will be asking you what you want from your library.

Last fall, long-time library donors Dr. and Mrs. Kwok-Chu Lee generously donated 47,000 Chinese books, valued at nearly \$1.2 million dollars. Since 1995 the total value of their donations is \$1.53 million, including books and cash. Dr. Lee has also conducted 26 library programs attended by 2,635 participants. In honour of their latest donation, the library held a series of cross-cultural programs in celebration of Chinese culture.

The Kronier family also continued their generous support of the library with a \$10,000 donation to the Richmond Community Foundation, and we're very appreciative of their commitment to literacy and learning.

We are grateful to our Friends of the Library, who celebrated their 40th Anniversary in 2012. The Friends worked tirelessly to establish the Richmond Public Library and we are all thankful for their energy and vision. Over the years they have contributed more than \$500,000 to the library. Thank you Friends, for your support, commitment and continued importance to the Library.

## The Learning Place

Do you have expertise and a program idea? Let us know!

We want YOU! Our community is full of experts on all sorts of topics, so share your knowledge with others and have fun while you're at it!



Celebration of Chinese Culture



Cake Pops 101



Bright Ideas



Knitting 101

## Library Board



Congratulations to Friends of the Library on their 40th Anniversary!



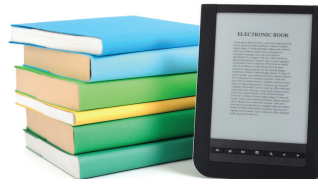
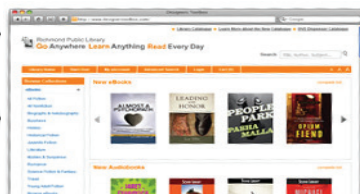
L-R: Front - Susan Koch, Dulce Cuenca, Pat Watson (Chair), Councillor Linda Barnes, Sanjiv Khangura, Simon Tang  
L-R: Back - Mark Bostwick, Diane Cousar, Peter Kafka (Vice-Chair)



Thanks to Dr. Kwok-Chu Lee our Chinese book collection has grown by 47,000 items.

## Check out our new Digital Services

Get eBooks, music, magazines and newspapers! Plus great language learning software!



## Cash and In-Kind Donations Received Jan. – Dec. 2011

Thank you to our many generous donors who help us improve and expand access to essential programs, collections and services. To donate, visit [www.yourlibrary.ca/donations](http://www.yourlibrary.ca/donations) or any Richmond Public Library branch.

**Donations \$1,000,000 and up:** Dr. and Mrs. Kwok-Chu Lee; **Donations \$10,000 and up:** Friends of the Richmond Public Library; **Donations \$1,000-\$9,999:** The Ben & Esther Dayson Charitable Foundation; Alan Burns; Pat Watson; **Donations \$100-\$999:** Anonymous; Linda Barnes; Richard and Jeanne Bushey; Greg Buss; Bernard Che; Glitterbugs Book Club; Robbin Greig; Anil K. Gulati; Richard and Carolyn Hart; Ironwood Afternoon Book Club; Ladies of the Green Book Club; Connie Lau; Lu Lu Belles Book Club; Marilyn Meyer; Cyndi and Max Mintzberg; Municipal Pension Retirees Association; Richmond Women's Resource Centre Association; Devra Faye Samson; Snacks Book Club; TELUS Corporation; Susan Walters; Ya Ya Sisters Book Club; **Donations up to \$99:** Anonymous; Karuna Belani; Jerry and Estelle Bleet; Tami Bleet; Daiso Store Canada Ltd.; James Huang; Trevor and Dawn Hurwitz; Glen Kirkpatrick; Catherine Ko; Perry and Louise Mazzone; Richmond Go Kart Track; Alexis Rothschild; Peter Smolik; Christine Swanson; Amadou Toure; WorkSafeBC; Hanny Yang; Josh Yang.